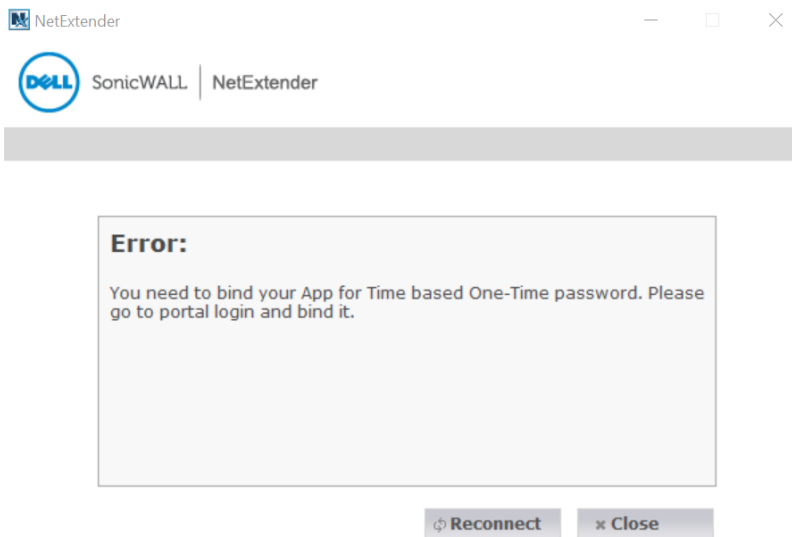
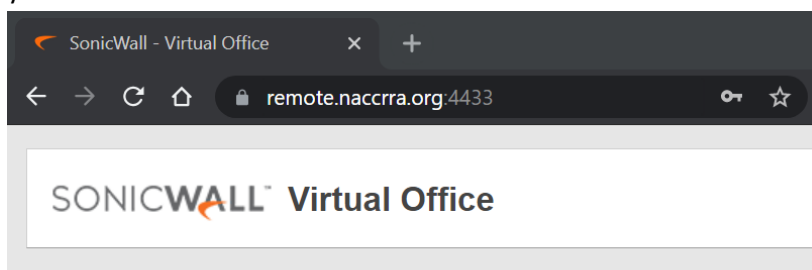


How-To Setup MFA with NetExtender

- Make sure to download and install an Authenticator app (such as Microsoft Authenticator) on your mobile device before beginning. They can be found here:
 - Google Android: [Google Play Store](#)
 - Apple IOS: [Apple App Store](#)
- When MFA is turned on, you will see the following when you first logon:



- When you see this, log in to <https://remote.naccrra.org:4433> in your web browser the same way you would in NetExtender:

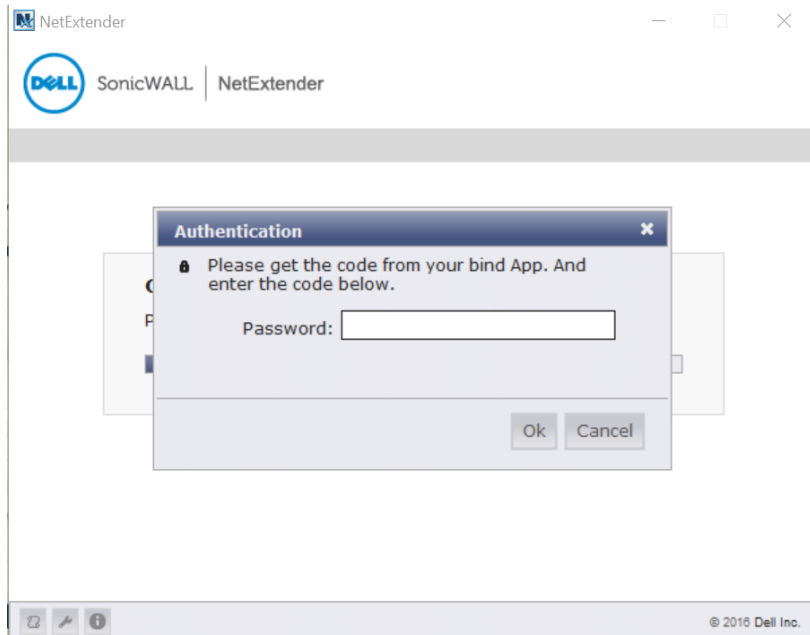


User Name:

Password:

Domain:

- Now open Microsoft Authenticator on your mobile device. If this is not your first account setup, click the “...” in the top right and select “+ Add account”
- Tap “Other account”
- Use the camera to scan the QR code displayed on the SonicWall page (example shown to the right →)
- Tap on the newly added account (it will show as “first.last@<code>”) and enter the 6 digit code on the web page below the QR code in the “2FA Code” field and click “OK”
- Setup is all done, so close this browser.
- Open NetExtender and log in as normal.
- Now you will get a prompt for a 6-digit code from your Authenticator app.



- Enter this code and press “OK” and you will be signed-in as normal.

